Ability Clinical Technologies
407-844-0859
"Data Doctor is IN"

totalMD Authorized Reseller
Reseller of the Year...Again!

TriZetto Provider Solutions A Cognizant Company
Apex Preferred Solutions Partner
BillFlash Getting You Paid
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totalMD 16 Feature Comparison Matrix - Unbeatable at Any Price!

E = Essentials - S = Standard - A = Advanced

EASE OF USE FEATURES		E	S	A
Mass Charge Entry.	Enter charges/procedures for multiple patients from one screen.			✓
Required and Suggested Fields	User can define which patient or billing fields must be filled out before saving			✓
Task list	Create tasks that can be assigned to users and marked as completed			✓
Mutiple cities with one zip	Allow the program to save more than one city for each zip code			✓
Customizable Screens.	Create additional custom screens to record your own unique information for patient records and billing records. Data recorded in your custom screens can be used on any report.			✓
Patient Receipts from Payment Screen.	Create and print receipts for your patients from the Patient Payment Screen.			✓
Delete Insurance Button.	One click to remove insurance from the Patient Screen and Billing Screens.			✓
Auto Fill City and State by Zip.	Enter a zip code; TotalMD fills in the City and State automatically			✓
Numeric Chart Numbers.	Choose alpha or numeric chart numbers for new patient records.			✓
Timely Filing	Avoid stale-dated claims by setting automated alerts			✓
Patient Dashboard	At-a-glance overview of an entire family's account			✓
Electronic Remittance Advice (ERA)	Automatic Posting of Payments (ANSI 835 Files) - HUGE Time-Saver!			✓
Auto Patient Payment	Allows payment to be automatically applied to oldest-first charges			✓
View Monthly Revenue	Quick view of practice's financial status			✓
Electronic Healthcare Record Integration	TotalMD's ONC-ATCB-Certified EHR system is just one upgrade away. You may also link TotalMD to an EHR you are already using. Just ask!			✓
Export Reports & List to Excel	Quickly export information you need for mailings, external reports and more.			✓
Quick Ledger	F7 Hot-key Pop up ledger quickly finds all transactions			✓
Custom Patient Billing Codes	Group patients per user-defined codes			✓
Color-coded Transactions	Easily identify transaction types (charge,payment, adjust)			✓
View charges in Claim List	View each charge on a claim direclty from the claim list		✓	✓
Patient Screen Tab Selection	Choose tabs to display in demographics area (default billing, alerts, vitals, etc.)		✓	✓
Deducible Tracking			✓	✓
Quick EOB Entry	Simultaneous posting for multiple patients from one EOB		✓	✓
Interactive Claim Preview			✓	✓
Patient and Family Balances	Consolidate family account for head-of-household pay.		✓	✓
Pastel Colors	Softer color schemes reduce eye stress		✓	✓
Line, Bar and Pie Charting	Enhanced charting graphics to easily convey your stats.		✓	✓
Multiple Write-Offs.	Apply multiple write-offs to a procedure from the Insurance Payment Screen.		✓	✓
Family Head of Household Update.	Auto update all family demographics by simply editing the head of household.		✓	✓
Update Claims from Claim List.	Reduce steps by updating claims directly from the Claim List.		✓	✓
Conversions Available	Data Conversion Tool Included for Medisoft, AltaPoint & Lytec. Additional charges may apply for other programs.		✓	✓
Filter by Date of Service in Claim List	See only claims that have transactions from a specific date or date range	✓	✓	✓
Refunds	Track refunds seperately	✓	✓	✓
Billing defaults in patient	New tab allows you to put billing defaults into the patient screen	✓	✓	✓
Advanced Filter Options	Additional filters allow you to exclude certain items and more	✓	✓	✓
Place of Service by Facility	Setup Place of Service defaults in the facility	✓	✓	✓
save and close button	The "Save" button no longer exits you out of the screen you are in	✓	✓	✓
Better handling of Inactive Items	Inactive items are grayed-out in the lists and completely disappeared in the drop-down boxes	✓	✓	✓
Practice address defaults for new providers	When adding new providers the practice address with be	✓	✓	✓
Up to 15 codes in a Multi Link	Now have up to 15 codes for each multi link code	✓	✓	✓
Bookmark in ledger shows chart #	When a ledger window is bookmarked you can now see the chart number on the bookmark	✓	✓	✓
Time-Saving Defaults	Default Providers and Payment Types in each billing record	✓	✓	✓
Charge Removal	Easily remove charges from claim info screen, makes quick changes to modified procedures	✓	✓	✓
Web Browsing Within Program	Create shortcuts to websites you access the most (insurance carriers, clearinghouses, etc.) without exiting the TotalMD program.	✓	✓	✓
Enhanced Hot Keys and Hints	Get to what you need…fast	✓	✓	✓
Automatic Formatting	SSN & Phone number auto-formatted to save time	✓	✓	✓
Voice-control-friendly	TotalMD works easily with most voice-control programs (Dragon, etc.)	✓	✓	✓
Easily Expandable	TotalMD Network Systems and Electronic Health Record Systems are just one upgrade away	✓	✓	✓

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TRANSACTION ENTRY				
Update dx codes from default dx	Instantly add diagnosis codes for all transactions not currently on a claim			✓
Billing List	List of all billings that can be filtered and edited			✓
Hide items with $0 balance	Hide charges with $0 balance on the ledger as well as all other associated lines			✓
Claim and Statement History Hidden	By default the claim and statement history does not display at the top of the ledger			✓
Billing Information on the ledger	Display default diagnosis codes, facility information, etc at the top of the ledger			✓
Ledger Filtering and Sorting	Ledger view that allow you to view transactions by claim, provider, etc			✓
Filters when creating claims	Gives the ability to only create certain claims based on your filters			✓
Reorder charges on a claim	Change the order of transactions on a claim straight from the claims list.			✓
Claim Validation.	Before sending electronic claims, use the customizable claim validator to make sure the information is complete and accurate.			✓
Hide Claims by Date.	Specify date range for the claims you want to view.			✓
View Last Payment				✓
Auto Late Fees				✓
Contract Amounts	Enter custom contract ammounts per carrier			✓
Visit/Authorization Tracking	Alerts as patient reaches maximum authorized visits			✓
Line Item Notes				✓
Line item accounting			✓	✓
Date range on payment list	Instead of only being able to see one date of payments or all payments you can now see the date range of your choice		✓	✓
Patient Ledger			✓	✓
Remainder Balance			✓	✓
Claim and Statement History			✓	✓
Allowed Amounts			✓	✓
Auto Write Off			✓	✓
Easy Secondary/Tertiary Insurance Payments.	Easily identify the correct payer when entering non-primary insurance payments.		✓	✓
Edit Insurance Payment Notes.	Change the insurance note description "on the fly."		✓	✓
Enhanced Tax Capability.	Specify a date range of charges that require a tax.		✓	✓
Additional Fee Schedules	Up to 120 fee schedules for each charge		✓	✓
Filters In the payment detail	When viewing the payment detail you can use filters to only see certain things.	✓	✓	✓
Electronic Secondary Claims	Electronically file ANSI secondary claims	✓	✓	✓
ICD-10 category filters	Quickly find diagnosis codes (out of 140,000) that you need.	✓	✓	✓
Statement Date on Patient Payment Screens	Consolidate account reference eases pt communication.	✓	✓	✓
Ethnicity and race tracking	Required by new Meaningful Use Standards	✓	✓	✓
HIPAA				
Hide Patient Names on Scheduler	HIPAA feature to protect patient identity			✓
Enhanced Security for Users.	Ensure HIPAA Compliancy with 5 Custom Levels of Security	✓	✓	✓
REPORT FUNCTIONS				
Built-in Extensive Report Library	More than 150 powerful customizable reports for financials, day sheets and data extraction.		✓	✓
Patient Aging			✓	✓
Insurance Aging			✓	✓
Superbills	Customize your superbill with most common CPTs & ICDs		✓	✓
Balances by Responsible Party			✓	✓
Patient Labels			✓	✓
Quick Report Search.	Quickly find the report you are searching for with the new report Search Filter.		✓	✓
Report Designer	Professional Report Designer, Normally a $500 Add-on		✓	✓
Superbill Groups.	Create your own superbill with ease.		✓	✓
STATEMENTS				
Statement Manager.	Access a complete history of every patient statement that you have printed. View and reprint the exact statement a patient might be calling about.			✓
Dunning Messages for Statements	Automated aging messages (Current, 30,60,90,120 days)			✓
Customize Statement Messages.	Create custom messages for your statement batches. For example, include a message like "Office hours for the month of July are …"		✓	✓

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APPOINTMENT SCHEDULER				
Schedule Appointment from Patient List	When in a patient record you can click on the scheduler and drop the patient into an appointment slot			✓
Missed Appointment Tracking.	Record how often patients miss their appointments and easily view missed appointment history when adding new appointments.			✓
Indicate Appointments without Charges.	From the appointment list, quickly identify all appointment without charges.			✓
Add Patients to Recall List from Scheduler.	Right-click on an appointment to open up the recall list with the selected patient info already filled in.		✓	✓
Cancelled appointment list	Keep track of all cancelled appointments and instantly recall that list		✓	✓
Date range in the Appointment List	Instead of only seeing all appointments or all appointments in the future, you can specify a certain date range to view		✓	✓
Posting Payments from Appointments	Time-saving feature to streamline payment posting		✓	✓
ASAP / Recall	Standby list allows staff to quickly fill a cancelled appointment		✓	✓
Hide Provider from Scheduler.	Select which providers to exclude from the scheduler.		✓	✓
Date range in the Appointment List	Instead of only seeing all appointments or all appointments in the future, you can specify a certain date range to view	✓	✓	✓
Appointment Information	Includes birth date, cell phone and nickname in descriptions	✓	✓	✓
Workdays	Determine scheduled workdays for your customized appointment screens	✓	✓	✓
OTHER				
Patient Photo	Capture or import patient photo, driver license, etc. for quick identification upon arrival.			✓
Office Messenger	Send messages and even "private" messages to staff members, regardless of which computer they are using. This is a very effective way for the busy office to communicate discretely.			✓
Patient Alerts	Automatic pop up reminder of patient alert (medical, financial, etc.)			✓
Patient Vitals	Keep track of pt pulse, rate, height, weight, complaints, etc.			✓
Patient journal	Make dated notes for each patient that can be pulled up from any screen			✓
Sales Tax	Include/calculate sales tax for taxable items			✓
Prescription Writing	Print prescriptions and record rx list.			✓
UB04 Capability	Paper or Electronic			✓
Track Anesthesia Minutes.	Automatically calculate minutes and units of anesthesia with the new time entry feature.		✓	✓
OPTIONAL PROGRAMS				
Appointment Book Professional	Advanced Scheduler Option allows custom templates, week-at-a-glance views and email appointment reminders with no monthly fees		✓	✓
TotalMD TimeClock		✓	✓	✓
TotalMD Document Center		✓	✓	✓
TotalMD ANSI Module	Should your clearinghouse require claims submitted in ANSI 5010 format, TotalMD's ANSI module is installed, configured and tested for you.	✓	✓	✓
Codes-on-Disk	More than 140,000 ICD-10, ICD-9, CPT and HCPCS Codes ready for instant importing into your system, eliminating many hours of manual input	✓	✓	✓
SUBSCRIPTION OPTIONS				
Electronically Prescribe Medication (DrFirst)	Electronically send any prescription via the Internet to the pharmacist and get instant access to drug interactions, allergy interactions, disease interactions, renewal requests from the pharmacy, and two-year medication history of everything the patient has ever taken.*			✓
Electronic Claims, Eligibility & Remittance Advice	Although TotalMD is compatible with most clearinghouses, ApexEDI has partnered with TotalMD to provide lower rates, integrated billing formats and their OneTouch simple processing feature.		✓	✓
Electronic Statements	Fast-click your statement processing directly through BillFlash		✓	✓
Coding Advisor	Annual subscription quickly provides the best and most current diagnosis and/or procedure code to ensure maximum reimbursment.		✓	✓
Collection Modules.	Identify outstanding charges and upload them to our approved collection agency, Transworld®. Charges sent to collections are easily identified in the financial screens and are removed from patient financials.***		✓	✓
Credit Card Processing Service	X-Charge		✓	✓
UpDox	Direct secure email, fax and patient portal		✓	✓